

Abridged WSCP for Public Water Systems Between 1000 - 2999 Connections

Instructions: The following form is a template of a water shortage contingency plan (hereafter referred to as the Plan) for a retail public water supplier (hereafter referred to as water supplier). Not all items may apply to your system or situation. **This template is optional and is supplied for your convenience as a template example. Mandatory elements are specified in Section 10609.60 of Water Code.** Consult with your district office or primacy agency as to the relevance of this template for your situation.



Company Logo (*if desired*)

Water4All Mobile Home Park (MHP)
(*Name of Utility*)

2000 Water Road, Sacramento, CA 95813
(*Address, City, Zip Code*)

CA0000002
(*PWS #*)

January 1, 2023
(*Plan Effectiveness Date*)

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Section I: Declaration of Policy, Purpose, and Intent

In order to conserve the available water supply and protect the integrity of public water system (PWS) supply facilities, with particular regard for domestic water use, sanitation, and fire protection, and to protect and preserve public health, welfare, and safety and minimize the adverse impacts of water supply shortage or other water supply emergency conditions, the [Water4All MHP](#) (*name of your water supplier*) hereby adopts the following regulations and restrictions on the delivery and consumption of water through an ordinance/or resolution.

Water uses regulated or prohibited under this Water Shortage Contingency Plan (the Plan) are considered to be non-essential. Continuation of such uses during times of water shortage or other emergency water supply condition are deemed to constitute a waste of water which subjects the offender(s) to penalties as defined in Section XI of the Plan.

Section II: Public Involvement

Opportunity for the public to provide input into the preparation of the Plan was provided by the [Water4All MHP](#) (*name of your water supplier*) by means of [hard copy mailers and emails notifying the public of the opportunity for public input at a public meeting that occurred December 1, 2022](#) (*describe methods used to inform the public about the preparation of the plan and provide opportunities for input; for example, scheduling and providing public notice of a public meeting to accept input on the Plan*).

Section III: Public Education

The [Water4All MHP](#) (*name of your water supplier*) will periodically provide the public with information about the Plan, including information about the conditions under which each stage of the Plan is to be initiated or terminated and the drought response measures to be implemented in each stage. This information will be provided by means of [hard copy mailers, emails, press release dated December 1, 2022, and a public meeting that occurred December 1, 2022](#) (*describe methods to be used to provide information to the public about the Plan; for example, public events, press releases or utility bill inserts*).

Section IV: Coordination with Regional Water Planning Groups

The service area of the [Water4All MHP](#) (*name of your water supplier*) is located within the [Sacramento River Basin](#) (*name of regional water planning area or areas*) and [Water4All MHP](#) (*name of your water supplier*) has provided a copy of this Plan to [the Sacramento County LPA, Sacramento Regional Water Quality Control Board, and DDW District Office, etc.](#) (*name of your regional water planning group or groups*).

Section V: Authorization

The [property manager](#) (*designated official; for example, the mayor, city manager, utility director, general manager, etc.*), or his/her designee is hereby authorized and directed to implement the applicable provisions of this Plan upon determination that such implementation is necessary to protect public health, safety, and welfare. The [property manager](#) (*designated official*), or his/her designee shall have the authority to initiate or terminate drought or other water supply emergency response measures as described in this Plan.

Section VI: Application

The provisions of this Plan shall apply to all persons, customers, and property utilizing water provided by the [Water4All MHP](#) (*name of your water supplier*). The terms “person” and “customer” as used in the Plan may include individuals, corporations, partnerships, associations, and all other legal entities.

Section VII: Definitions

For the purposes of this Plan, the following definitions shall apply:

Aesthetic water use: water use for ornamental or decorative purposes such as fountains, reflecting pools, and water gardens.

Commercial and institutional water use: water use which is integral to the operations of commercial and non-profit establishments and governmental entities such as schools, hospitals, clinics, retail establishments, hotels and motels, restaurants, and office buildings.

Conservation: those practices, techniques, and technologies that reduce the consumption of water, reduce the loss or waste of water, improve the efficiency in the use of water or increase the recycling and reuse of water so that a supply is conserved and made available for future or alternative uses.

Customer: any person, company, or organization using water supplied by your water supplier

Domestic water use: water use for personal needs or for household or sanitary purposes such as drinking, bathing, heating, cooking, sanitation, or for cleaning a residence, business, industry, or institution.

Even number address: street addresses, box numbers, or rural postal route numbers ending in 0, 2, 4, 6, or 8 and locations without addresses.

Industrial water use: the use of water in processes designed to convert materials of lower value into forms having greater usability and value.

Landscape irrigation use: water used for the irrigation and maintenance of landscaped areas, whether publicly or privately owned, including residential and commercial lawns, gardens, golf courses, parks, rights-of-way and medians.

Non-essential water use: water uses that are not essential nor required for the protection of public, health, safety, and welfare, including:

- (a) irrigation of landscape areas, including parks, athletic fields, and golf courses, except otherwise provided under this Plan;
- (b) use of water to wash any motor vehicle, motorbike, boat, trailer, airplane or other vehicle;
- (c) use of water to wash down any sidewalks, walkways, driveways, parking lots, tennis courts, or other hard-surfaced areas;
- (d) use of water to wash down buildings or structures for purposes other than immediate fire protection;
- (e) flushing gutters or permitting water to run or accumulate in any gutter or street;
- (f) use of water to fill, refill, or add to any indoor or outdoor swimming pools or Jacuzzi-type pools;
- (g) use of water in a fountain or pond for aesthetic or scenic purposes except where necessary to support aquatic life;
- (h) failure to repair a controllable leak(s) within a reasonable period after having been given notice directing the repair of such leak(s); and
- (i) use of water from hydrants for construction purposes or any other purposes other than firefighting.

Odd numbered address: street addresses, box numbers, or rural postal route numbers ending in 1, 3, 5, 7, or 9.

Section VIII: Criteria for Initiation and Termination of Drought Response Stages

The [property manager](#) (*designated official*), or his/her designee, shall monitor water supply and/or demand conditions on a [monthly](#) (*monitoring schedule: daily, weekly, monthly*) basis and shall determine when conditions warrant initiation or termination of each stage of the Plan, that is, when the specified “triggers” are reached.

The triggering criteria described below are based on: [projected strain on well capacity limits and source vulnerabilities based on current / projected drought conditions, well water level conditions, and/or elected official announcement \(e.g., Governor E.O.\)](#).

(Provide a brief description of the rationale for the triggering criteria. Are triggering criteria and trigger stages based on a statistical analysis of the vulnerability of the water source under drought of record conditions, or based on known system capacity limits? Are there actions to be taken in the event of an elected official announcement regarding water conservation?).

This table summarizes each water shortage stages as well as PWS-specified triggers, and response actions. Additional information for each response action and communication action can also be provided if desired in subsequent pages.

Response Stage	Shortage Range	Trigger	Response Action	Termination Action
Stage 1 WATCH	Up to 10%	<i>e.g., projected lack of normal regional rain patterns</i>	<i>e.g., initiate conversations with the water operator about current water usage levels</i>	<i>e.g., normal rain patterns</i>
Stage 2 WARNING	Up to 20%	<i>e.g., TBD; elected official declaration</i>	<i>e.g., initiate preventative best management practices and water level monitoring</i>	<i>e.g., normal rain patterns; elected official declaration</i>
Stage 3 ACUTE	Up to 30%	<i>e.g., county drought declaration</i>	<i>e.g., limit irrigation by 30%, or as required by law; intensive water conservation efforts</i>	<i>e.g., end of county drought declaration</i>
Stage 4 CRITICAL	Up to 40%	<i>e.g., well levels decreased by 30%</i>	<i>e.g., limit irrigation by 70%, or as required by law; intensive water conservation efforts</i>	<i>e.g., increase in well level depth by 40%</i>
Stage 5 EMERGENCY	Up to 50%	<i>e.g., well levels decreased by 60%</i>	<i>e.g., no irrigation, prepare for hauled water/bottled water delivery, if necessary</i>	<i>e.g., increase in well level depth by 70%</i>
Stage 6 CATASTROPHIC WATER LOSS	> 50%	<i>Pump failure, water outage, critically low water pressure, etc.</i>	<i>Shut-off irrigation. Contact operator immediately. Determine if water supply is adequate for drinking and sanitation needs.</i>	<i>Normal water pressure resumed.</i>

Note: The full six (6) Stages may not be applicable to your water supplier. Please maintain the 1-6 numbering format to be consistent with the State-standard water shortage response language. (i.e., do not change Stage 6 even if your WSCP only has 3 stages). Key Stages to include are Stages 1, 2, and 6; tailor as applicable.

Section IX - Drought Response Triggers

Stage 1 Triggers -- Water Shortage WATCH Conditions

Requirements for initiation

Customers shall be requested to voluntarily conserve water and adhere to the prescribed restrictions on certain water uses, defined in Section VII-Definitions, when

(Describe triggering criteria; see examples below).

Following are examples of the types of triggering criteria that might be used in one or more successive stages of a water shortage contingency plan. One or a combination of such criteria must be defined for each drought response stage, but usually not all will apply. Select those appropriate to your system:

Example 1: Annually, beginning on May 1 through September 30.

Example 2: When the water supply available to the water supplier is equal to or less than ____ (acre-feet, % of storage, etc.).

Example 3: When, pursuant to requirements specified in the _____ (name of your water supplier) wholesale water purchase contract with _____ (name of your wholesale water supplier), notification is received requesting initiation of Stage 1 of the Plan.

Example 4: When flows in the _____ (name of stream or river) are equal to or less than ____ cubic feet per second.

Example 5: When the static water level in the _____ (name of your water supplier) well(s) is equal to or less than ____ feet above/below mean sea level.

Example 6: When the specific capacity of the _____ (name of your water supplier) well(s) is equal to or less than ____ percent of the well's original specific capacity.

Example 7: When total daily water demand equals or exceeds ____ million gallons for __ consecutive days or __ million gallons on a single day (e.g., based on the "safe" operating capacity of water supply facilities).

Note: The public water supplier may devise other triggering criteria tailored to its system.

Requirements for termination

Stage 1 of the Plan may be rescinded when all of the conditions listed as triggering events have ceased to exist for a period of ____ (e.g., 3) consecutive days.

Stage 2 Triggers -- Water Shortage WARNING Conditions

Requirements for initiation

Customers shall be required to comply with the requirements and restrictions on certain non-essential water uses provided in Section IX of this Plan when _____ (describe triggering criteria; see examples in Stage 1).

Requirements for termination

Stage 2 of the Plan may be rescinded when all of the conditions listed as triggering events have ceased to exist for a period of ____ (e.g., 3) consecutive days. Upon termination of Stage 2, Stage 1 becomes operative.

Stage 3 Triggers – ACUTE Water Shortage Conditions

Requirements for initiation

Customers shall be required to comply with the requirements and restrictions on certain non-essential water uses for Stage 3 of this Plan when _____ (describe triggering criteria; see examples in Stage 1).

Requirements for termination

Stage 3 of the Plan may be rescinded when all of the conditions listed as triggering events have ceased to exist for a period of ____ (e.g., 3) consecutive days. Upon termination of Stage 3, Stage 2 becomes operative.

Stage 4 Triggers -- CRITICAL Water Shortage Conditions

Requirements for initiation

Customers shall be required to comply with the requirements and restrictions on certain non-essential water uses for Stage 4 of this Plan when _____ (describe triggering criteria; see examples in Stage 1).

Requirements for termination

Stage 4 of the Plan may be rescinded when all of the conditions listed as triggering events have ceased to exist for a period of ____ (e.g., 3) consecutive days. Upon termination of Stage 4, Stage 3 becomes operative.

Stage 5 Triggers -- EMERGENCY Water Shortage Conditions

Requirements for initiation

Customers shall be required to comply with the requirements and restrictions on certain non-essential water uses for Stage 5 of this Plan when _____
(describe triggering criteria; see examples in Stage 1).

Requirements for termination

Stage 5 of the Plan may be rescinded when all of the conditions listed as triggering events have ceased to exist for a period of ____ (e.g., 3) consecutive days. Upon termination of Stage 5, Stage 4 becomes operative.

Stage 6 Triggers – CATASTROPHIC Water Shortage Conditions

Requirements for initiation

Customers shall be required to comply with the requirements and restrictions on certain non-essential water uses for Stage 4 of this Plan when _____
(describe triggering criteria; i.e., complete water loss, critically low water pressure, severe well contamination that is hazardous to human health, infrastructure failure, etc.).

Requirements for termination

Stage 6 of the Plan may be rescinded when all of the conditions listed as triggering events have ceased to exist for a period of ____ (e.g., 3) consecutive days. Upon termination of Stage 6, Stage 5 becomes operative.

Section X: Drought Response Stages

The property manager (*designated official*), or his/her designee, shall monitor water supply and/or demand conditions on a daily basis and, in accordance with the triggering criteria set forth in Section VIII of this Plan, shall determine if a water shortage condition exists and the severity of any such water shortage conditions (e.g., 1-Watch, 2-Warning, 3-Acute, 4-Critical, 5-Emergency, 6-Catastrophic Water Loss), and shall implement the following notification procedures accordingly:

Notification

Notification of the Public:

The property manager (*designated official*), or his/her designee, shall notify the public by means of:

Examples:

- publication in a newspaper of general circulation,
- direct mail to each customer,
- public service announcements

Additional Notification:

The property manager (*designated official*), or his/ her designee, shall notify directly, or cause to be notified directly, the following individuals and entities:

Examples:

- State Water Resources Control Board or County LPA (Environmental Health Dept)
- Mayor / Chairman and members of the City Council / Utility Board
- Fire Chief(s)
- City and/or County Emergency Management Coordinator(s)
- County Judge & Commissioner(s)
- State Disaster District / Department of Public Safety
- Major water users
- Critical water users, e.g., hospitals
- Parks / street superintendents & public facilities managers

Note: *The Plan should specify direct notice only as appropriate to respective Response Stages (i.e., direct notice at Response Stage 1 may not be appropriate whereas direct notice at Response Stage 6 would be considered absolutely necessary.)*

Stage 1 Response -- Water Shortage WATCH Conditions

Target: Achieve a voluntary **10%** percent reduction in **total water usage** (e.g., total water use, daily water demand, etc.).

Best Management Practices for Supply Management:

(Describe additional measures, if any, to be implemented directly by your water supplier to manage limited water supplies and/or reduce water demand. Examples include: discontinued flushing of water mains, reduced or discontinued irrigation of public landscaped areas; use of an alternative supply source(s); use of reclaimed water for non-potable purposes.)

Voluntary Water Use Restrictions for Reducing Demand:

Examples:

- (a) Water customers are requested to voluntarily limit the irrigation of landscaped areas to Sundays and Thursdays for customers with a street address ending in an even number (0, 2, 4, 6 or 8), and Saturdays and Wednesdays for water customers with a street address ending in an odd number (1, 3, 5, 7 or 9), and to irrigate landscapes only between the hours of midnight and 10:00 a.m. and 8:00 p.m. to midnight on designated watering days.
- (b) All operations of the _____ (*name of your water supplier*) shall adhere to water use restrictions prescribed for Stage 2 of the Plan.
- (c) Water customers are requested to practice water conservation and to minimize or discontinue water use for non-essential purposes.

Stage 2 Response -- Water Shortage WARNING Conditions

Target: Achieve a **20%** percent reduction in **total water usage** (e.g., total water use, daily water demand, etc.).

Best Management Practices for Supply Management:

(Describe additional measures, if any, to be implemented directly by your water supplier to manage limited water supplies and/or reduce water demand. Examples include: discontinued flushing of water mains, reduced or discontinued irrigation of public landscaped areas; use of an alternative supply source(s); use of reclaimed water for non-potable purposes.)

Water Use Restrictions for Demand Reduction:

Under threat of penalty for violation, the following water use restrictions shall apply to all persons:

Examples:

- (a) Irrigation of landscaped areas with hose-end sprinklers or automatic irrigation systems shall be limited to Sundays and Thursdays for customers with a street address ending in an even number (0, 2, 4, 6 or 8), and Saturdays and Wednesdays for water customers with a street address ending in an odd number (1, 3, 5, 7 or 9), and irrigation of landscaped areas is further limited to the hours of 12:00 midnight until 10:00 a.m. and between 8:00 p.m. and 12:00 midnight on designated watering days. However, irrigation of landscaped areas is permitted at any time if it is by means of a hand-held hose, a faucet filled bucket or watering can of five (5) gallons or less, or drip irrigation system.
- (b) Use of water to wash any motor vehicle, motorbike, boat, trailer, airplane or other vehicle is prohibited except on designated watering days between the hours of 12:00 midnight and 10:00 a.m. and between 8:00 p.m. and 12:00 midnight. Such washing, when allowed, shall be done with a hand-held bucket or a hand-held hose equipped with a positive shutoff nozzle for quick rinses. Vehicle washing may be done at any time on the immediate premises of a commercial car wash or commercial service station. Further, such washing may be exempted from these regulations if the health, safety, and welfare of the public is contingent upon frequent vehicle cleansing, such as garbage trucks and vehicles used to transport food and perishables.
- (c) Use of water to fill, refill, or add to any indoor or outdoor swimming pools, wading pools, or Jacuzzi-type pools is prohibited except on designated watering days between the hours of 12:00 midnight and 10:00 a.m. and between 8 p.m. and 12:00 midnight.
- (d) Operation of any ornamental fountain or pond for aesthetic or scenic

purposes is prohibited except where necessary to support aquatic life or where such fountains or ponds are equipped with a recirculation system.

- (e) Use of water from hydrants shall be limited to firefighting, related activities, or other activities necessary to maintain public health, safety, and welfare, except that use of water from designated fire hydrants for construction purposes may be allowed under special permit from the _____ (*name of your water supplier*).
- (f) Use of water for the irrigation of golf course greens, tees, and fairways is prohibited except on designated watering days between the hours 12:00 midnight and 10:00 a.m. and between 8 p.m. and 12:00 midnight. However, if the golf course utilizes a water source other than that provided by the _____ (*name of your water supplier*), the facility shall not be subject to these regulations.
- (g) All restaurants are prohibited from serving water to patrons except upon request of the patron.
- (h) The following uses of water are defined as non-essential and are prohibited:
 - 1. washdown of any sidewalks, walkways, driveways, parking lots, tennis courts, or other hard-surfaced areas;
 - 2. use of water to wash down buildings or structures for purposes other than immediate fire protection;
 - 3. use of water for dust control;
 - 4. flushing gutters or permitting water to run or accumulate in any gutter or street; and
 - 5. failure to repair a controllable leak(s) within a reasonable period after having been given notice directing the repair of such leak(s).

Stage 3 Response -- EMERGENCY Water Shortage Conditions

Target: Achieve a **30%** percent reduction in **total water usage** (e.g., total water use, daily water demand, etc.).

Best Management Practices for Supply Management:

(Describe additional measures, if any, to be implemented directly by your water supplier to manage limited water supplies and/or reduce water demand. Examples include: discontinued flushing of water mains, reduced or discontinued irrigation of public landscaped areas; use of an alternative supply source(s); use of reclaimed water for non-potable purposes.)

Water Use Restrictions for Demand Reduction:

All requirements of Stage 2 shall remain in effect during Stage 3 except:

Examples:

- (a) Irrigation of landscaped areas shall be limited to designated watering days between the hours of 12:00 midnight and 10:00 a.m. and between 8 p.m. and 12:00 midnight and shall be by means of hand-held hoses, hand-held buckets, drip irrigation, or permanently installed automatic sprinkler system only. The use of hose-end sprinklers is prohibited at all times.
- (b) The watering of golf course tees is prohibited unless the golf course utilizes a water source other than that provided by the _____
(name of your water supplier).
- (c) The use of water for construction purposes from designated fire hydrants under special permit is to be discontinued.

Stage 4 Response -- CRITICAL Water Shortage Conditions

Target: Achieve a **40%** percent reduction in **total water usage** (e.g., total water use, daily water demand, etc.).

Best Management Practices for Supply Management:

(Describe additional measures, if any, to be implemented directly by your water supplier to manage limited water supplies and/or reduce water demand. Examples include: discontinued flushing of water mains, reduced or discontinued irrigation of public landscaped areas; use of an alternative supply source(s); use of reclaimed water for non-potable purposes.)

Water Use Restrictions for Reducing Demand:

All requirements of Stage 2 and 3 shall remain in effect during Stage 4 except:

Examples:

- (a) Irrigation of landscaped areas shall be limited to designated watering days between the hours of 6:00 a.m. and 10:00 a.m. and between 8:00 p.m. and 12:00 midnight and shall be by means of hand-held hoses, hand-held buckets, or drip irrigation only. The use of hose-end sprinklers or permanently installed automatic sprinkler systems are prohibited at all times.
- (b) Use of water to wash any motor vehicle, motorbike, boat, trailer, airplane or other vehicle not occurring on the premises of a commercial car wash and commercial service stations and not in the immediate interest of public health, safety, and welfare is prohibited. Further, such vehicle washing at commercial car washes and commercial service stations shall occur only between the hours of 6:00 a.m. and 10:00 a.m. and between 6:00 p.m. and 10 p.m.
- (c) The filling, refilling, or adding of water to swimming pools, wading pools, and Jacuzzi-type pools is prohibited.
- (d) Operation of any ornamental fountain or pond for aesthetic or scenic purposes is prohibited except where necessary to support aquatic life or where such fountains or ponds are equipped with a recirculation system.

Stage 5 Response – EMERGENCY Water Shortage Conditions

Target: Achieve a 50% percent reduction in total water usage (e.g., total water use, daily water demand, etc.).

Best Management Practices for Supply Management:

(Describe additional measures, if any, to be implemented directly by your water supplier to manage limited water supplies and/or reduce water demand. Examples include: discontinued flushing of water mains, reduced or discontinued irrigation of public landscaped areas; use of an alternative supply source(s); use of reclaimed water for non-potable purposes.)

Water Use Restrictions for Reducing Demand:

All requirements of Stage 4 shall remain in effect during Stage 5 except:

Examples:

- (a) Standard irrigation of landscaped areas shall be prohibited. Watering shall be by means of limited use of hand-held hoses, hand-held buckets, or drip irrigation only. The use of hose-end sprinklers or permanently installed automatic sprinkler systems are prohibited at all times.
- (b) Additional commercial water restrictions (e.g., vehicle washing at commercial car washes and commercial service stations).
- (c) Additional penalties for unresolved leaks (e.g., sprinkler leaks, pipe leaks)

Stage 6 Response -- CATASTROPHIC Water Shortage Conditions

Target: Achieve a **greater than 50%** percent reduction in **total water usage** (e.g., total water use, daily water demand, etc.).

Best Management Practices for Supply Management:

(Describe additional measures, if any, to be implemented directly by your water supplier to manage limited water supplies and/or reduce water demand. Examples include: discontinued flushing of water mains, reduced or discontinued irrigation of public landscaped areas; use of an alternative supply source(s); use of reclaimed water for non-potable purposes.)

Water Use Restrictions for Reducing Demand:

All requirements of Stage 5 shall remain in effect during Stage 6 except:

Examples:

- (a) Irrigation or watering landscape is prohibited
- (b) Determine if water supply is adequate for drinking and sanitation needs and implement water hauling or other potable water delivery as possible

Optional Response – Water Allocation

(Select the most relevant allocation plan for your water supplier and remove non-applicable allocation plans. In this example, the Single-Family Residential Customers allocation plan would be applicable to the Water4All MHP.)

In the event that water shortage conditions threaten public health, safety, and welfare, the property manager (*designated official*) is hereby authorized to allocate water according to the following water allocation plan:

Single-Family Residential Customers

The allocation to residential water customers residing in a single-family dwelling shall be as follows:

Persons per Household	Gallons per Month
1 or 2	6,000
3 or 4	7,000
5 or 6	8,000
7 or 8	9,000
9 or 10	10,000
11 or more	12,000

“Household” means the residential premises served by the customer’s meter.

Master-Metered Multi-Family Residential Customers

The allocation to residential water customers billed from a master meter which jointly measures water to multiple permanent residential dwelling units (e.g., *apartments, mobile homes, etc.*) shall be allocated as follows:

Master-Metered Dwelling Units	Gallons per Month per Unit
2	6,000

Commercial Customers

A monthly water allocation shall be established by the [property manager](#) (*designated official*), or his/her designee, for each nonresidential, non-industrial commercial water customer who uses water for processing purposes. The allocation to nonresidential, non-industrial commercial water customers shall be as follows: (e.g., *percentage of customers' water usage in past 12 billing months*)

Industrial Customers

A monthly water allocation shall be established by the [property manager](#) (*designated official*), or his/her designee, for each industrial customer, which uses water for processing purposes. The allocation to industrial water customers shall be as follows: (e.g., *percentage of customers' water usage in past 12 billing months*)

Section XI: Enforcement

- (a) No person shall knowingly or intentionally allow the use of water from the [Water4All MHP](#) (*name of your water supplier*) for residential, commercial, industrial, agricultural, governmental, or any other purpose in a manner contrary to any provision of this Plan, or in an amount in excess of that permitted by the drought response stage in effect at the time pursuant to action taken by [property manager](#) (*designated official*), or his/her designee, in accordance with provisions of this Plan.
- (b) Each day that one or more of the provisions in this Plan is violated shall constitute a separate offense. If a person is in repeated violation of this Plan, the [property manager](#) (*designated official*) shall, upon due notice to the customer, be authorized to discontinue water service to the premises where such violations occur. Services discontinued under such circumstances shall be restored only upon payment of a re-connection charge, hereby established at \$[200](#) (*charge/fee for re-connection set by your water supplier*), and any other costs incurred by the [Water4All MHP](#) (*name of your water supplier*) in discontinuing service. In addition, suitable assurance must be given by the [connected site property manager](#) (*connected site designated official*) that the same action shall not be repeated while the Plan is in effect.
- (c) Any person, including a person classified as a water customer of the [Water4All MHP](#) (*name of your water supplier*), in apparent control of the property where a violation occurs or originates shall be presumed to be the violator, and proof that the violation occurred on the person's property shall constitute a rebuttable presumption that the person in apparent control of the property committed the violation, but any such person shall have the right to show that he/she did not commit the violation.

Section XII: Variances

The [property manager](#) (*designated official*), or his/her designee, may, in writing, grant temporary variance for existing water uses otherwise prohibited under this Plan if it is determined that failure to grant such variance would cause an emergency condition adversely affecting the health, sanitation, or fire protection for the public or the person requesting such variance and if one or more of the following conditions are met:

- (a) Compliance with this Plan cannot be technically accomplished during the duration of the water supply shortage or other condition for which the Plan is in effect.
- (b) Alternative methods can be implemented which will achieve the same level of reduction in water use.

Persons requesting an exemption from the provisions of this Ordinance shall file a petition for variance with the [Water4All MHP](#) (*name of your water supplier*) within 5 days after the Plan or a particular drought response stage has been invoked. All petitions for variances shall be reviewed by the [property manager](#) (*designated official*), or his/her designee, and shall include the following:

- (a) Name and address of the petitioner(s).
- (b) Purpose of water use.
- (c) Specific provision(s) of the Plan from which the petitioner is requesting relief.
- (d) Detailed statement as to how the specific provision of the Plan adversely affects the petitioner or what damage or harm will occur to the petitioner or others if petitioner complies with this Ordinance.
- (e) Description of the relief requested.
- (f) Period of time for which the variance is sought.
- (g) Alternative water use restrictions or other measures the petitioner is taking or proposes to take to meet the intent of this Plan and the compliance date.
- (h) Other pertinent information.