

Facilitation Support Services (FSS)

To support local agencies in addressing complex water management challenges under the Sustainable Groundwater Management Act (SGMA), the Department of Water Resources (DWR) created the Facilitation Support Services (FSS) Program, offering customized assistance tailored to each agency.



HOW CAN FSS HELP YOU?

FSS offers Groundwater Sustainability Agencies (GSAs) and local water management groups assistance at no-cost to work through governance, outreach, and management challenges through multiple efforts including:

- Governance Development or Restructuring
- Communication and Engagement Planning
- Outreach and Engagement Support to develop materials for Interested Parties, Underrepresented Communities, and Tribal Governments
- Meeting Facilitation - agendas, minutes, website update recommendations
- Intrabasin and Interbasin Coordination Support
- Interest-based Negotiation and Consensus Building
- And More!

WHAT DOES THIS LOOK LIKE?

The FSS program has supported GSAs across the state with the following example activities:

- Developing informational materials such as webpages, factsheets, and newsletters
- Coordinating public meetings
- Developing engagement plans
- Engaging underrepresented communities
- Support for long-term funding strategies
- Facilitating internal and external agency discussions

MORE QUESTIONS?

Check out the [FSS FREQUENTLY ASKED QUESTIONS](#) Resource



Scan for
more
details



FREE LANGUAGE SERVICES!



DWR also provides no-cost written translation and verbal interpretation support to facilitate broader engagement with community members.

[Apply to receive](#) written translation of flyers, fact sheets, educational materials and more.

[Request interpretation](#) at upcoming meetings and events, whether in-person, virtual, or hybrid.

Language Services do not require your basin to have FSS.

For more information, visit <https://water.ca.gov/programs/ground-water-management/assistance-and-engagement>